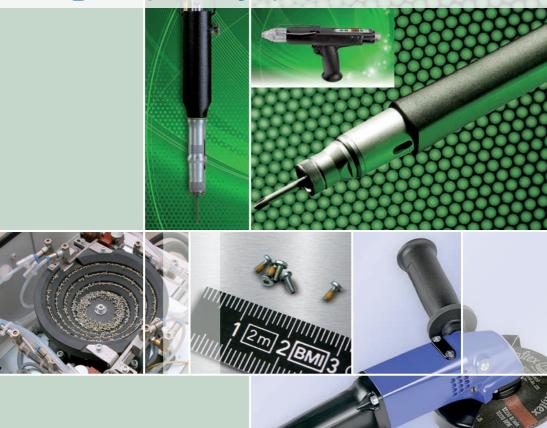




# Company mission statement

Highest quality standards ensure enduring and successful partnerships with our customers

## High quality products



satisfied customers

High quality screwdriving technology, automation, air motors, air tools and GET (turbine generators), as well as contract processing according to client specifications are the basis of our customer satisfaction.



**DEPRAG** 

Our engineers, technicians and specialists are passionate about developing products.





Economic success and solid growth are the foundation stones of an efficient partnership with our customers in international markets.

Long term customer relationships make for a healthy company with a secure and attractive working environment.

We do not make short term decisions, we consider the long term effects.

## Preamble

The following quality principles are an essential element of our company mission statement. According to these principles we work on the development of permanent solutions for the production and assembly tasks of our customers with a long term perspective. This effective company policy ensures the economic success of our company and the attractiveness of employees' jobs.

As the following principles, these guidelines apply to all employees, the management and the members of all companies in the DEPRAG group (status 06.2022):

■ DEPRAG SCHULZ GMBH u. CO. KG

■ DEPRAG Assembly Technologies Co., Ltd.

■ DEPRAG S.A.R.L.

■ DEPRAG Ltd.

DEPRAG Scandinavia AB

■ DEPRAG CZ a.s.

■ DEPRAG, INC.

■ DEPRAG Mexico S. de R.L. de C.V.

■ DEPRAG Malaysia SDN. BHD.

Germany China

France

Great Britain

Sweden

Czech Republic

USA

Mexico

Malaysia

### 1. Customer satisfaction

The top priority in our company is customer satisfaction. We are committed to the adherence to customer specific requirements.

#### Our aim:

Prompt, service-oriented fulfilment of customer requests with products of the highest quality at an attractive price.



## 2. Quality policy

For us quality means: We cultivate and hold fast to a comprehensive, high-reaching quality concept which covers all areas of our business dealings. High quality improves efficiency and ensures the competitiveness of the company thereby safeguarding jobs.

We set the benchmark for quality hand in hand with our customers.

Our customers' opinion of our product quality is crucial.

#### Our aim:

To ensure our customers long term economic success with comprehensive, professional, worldwide service.

## 3. Corporate culture

The achievement of our quality objectives is an important managerial task. It is the role of our management to lead by example and provide clear target objectives and information in order to strengthen the quality consciousness of all employees. Inspiring motivation to carry out quality work is an intrinsic element of the management role in all departments.

We place emphasis on a comprehensive basic training as well as continuing, discipline-specific technical and personal education. A collaborative and inclusive leadership style supports employees in the creative development and effective realisation of new ideas. As a result, we have created optimal working conditions and a constructive professional environment.

Enthusiastic employees are the key to enthusiastic customers.

#### Our declaration:

All employees have high professional expectations for themselves and their daily activities out of pure conviction. We take pride in what we do!

## 4. Continuous improvements

The client/supplier relationship is also at the centre of internal interdepartmental cooperation. **Each** department is responsible for serving and supporting their inhouse "clients". Within the company, "clients" and "suppliers" work together to find optimal solutions, always remaining focused on the effectiveness of the entire company.

Whoever identifies a hazard and does not have it within his power to deal with it, is obliged to inform his superiors immediately.

## 5. We only deliver exemplary products

Top quality products and services are the most important fundamentals for the success of our company and are an expression of our corporate culture. Clear and reliable processes are therefore vital.

We are constantly monitoring and improving our processes in order to ensure this long-term.

## 6. Targeted activities

Through our targeted team activities, we strive to find creative solutions and exploit synergies. We take the good ideas of our employees, the challenges of our customers or the recommendations of our suppliers and other business partners and invest this knowledge in improvements to products and processes.

Our employees are kept informed of company goals and actively contribute to shaping them.

#### Our aim:

Continued enhancement of the performance and quality of our products and services.

## 7. Prevention is better than cure

Despite the utmost diligence, occasionally errors or deviations from objectives may arise. However: it is not only the discrepancies themselves but also the causes which must be addressed. Prevention is the systematic way to quality. Through an interdepartmental suggestion system, every employee can actively participate in the development of operational procedures.

#### Our aim:

Improvements to product quality, working processes, work safety and service, cost saving and a responsible handling of resources.

## 8. Social responsibility

Natural part of our enterprise philosophy is to comply with the legal specifications particularly to health and safety and environmental protection and continuously improve our performance in these areas. A continued review of the risks of present activities, regular monitoring as well as intensive communication are integral parts of our active environmental policy. The considerate handling of resources, energy and raw materials, is an important component of our environmental and social responsibility.

This applies to products, production and our own performance.

## 9. Documentation of processes

We have implemented a certified management system in order to further ensure top quality products and services for our customers and at the same time to guarantee environmental sustainability. Within the framework of this management system, amongst other measures, regular audits are carried out which test and consistently improve the effectiveness and suitability of all processes.

This system is based on the standard ISO 9001:2015.

## 10. Supplier partnership

The quality of our products and the influence on the environment depends on our purchased parts. For this reason we demand the highest quality, compliance with statutory regulations, and environmental awareness from our suppliers. We support our suppliers in the pursuit of our common goals.

In order to ensure that our suppliers uphold the same quality standards as we do, we carry out regular assessments and evaluations.

#### **CERTIFICATE**



European Institute for the Certification of Management Systems and Personne An Institute of the Steinbeis Foundation for Economic Promotion

hereby certifies that the company

DEPRAG SCHULZ GMBH u. CO. KG Carl-Schulz-Platz 1 D-92224 Amberg

as adopted a

## **Quality Management System**

for the scope of application

sales, development, production, assembly, service and related services, incl. training in the fields of screwdriving technology, automation, air motors, air tools and GET (turbine generators), as well as customer-specific contract work

which meets the following international standard:

#### **DIN EN ISO 9001:2015**

(identical with EN ISO 9001:2015 and ISO 9001:2015)

The demonstration was provided by a certification audit, Report No. 60960121. The condition for maintaining the certification is the execution of annual surveillance audits.

Registration No.: QIM 96 0121 GB Valid from: 10.01.2024 Valid until: 09.01.2027 Certification date: 01.12.2023

Jürgen G. Kerner Certification committee

Bernd Kentner Expert group



CERTIFICATE



The

European Institute for the Certification of Management Systems and Personnel

An Institute of the Steinbeis Foundation for Economic Promotion

hereby certifies that the company

DEPRAG SCHULZ GMBH u. CO. KG Carl-Schulz-Platz 1 D-92224 Amberg

has adopted an

#### **Environmental Management System**

for the scope of application

sales, development, production, assembly, service and related services, incl. training in the fields of screwdriving technology, automation, air motors, air tools and GET (turbine generators), as well as customer-specific contract work

which meets the following international standard

#### **DIN EN ISO 14001:2015**

(identical with EN ISO 14001:2015 and ISO 14001:2015)

The demonstration was provided by a certification audit, Report No. 60960121.

Registration No.: UM 96 0121 C Valid from: 10.01.2024 Valid until: 09.01.2027 Certification date: 01.12.2023









As well as our certifications
DIN ISO 9001:2015 and
DIN ISO 14001:2015, we are also
DIN EN ISO/IEC 17025 accredited.



Deutsche Akkreditierungsstelle

Annex to the Accreditation Certificate D-K-18255-01-00 according to DIN EN ISO/IEC 17025:2018

Valid from: 27.03.2024

Date of issue: 27.03.2024

Holder of accreditation certificate: DEPRAG SCHULZ GMBH u. CO. KG Carl-Schulz-Platz 1, 92224 Amberg

with the location

DEPRAG SCHULZ GMBH u. CO. KG Carl-Schulz-Platz 1, 92224 Amberg

The calibration laboratory meets the requirements of DIN EN ISO/IEC 17025:2018 to carry out the conformity assessment activities listed in this annex. The calibration laboratory meets additional legal and normative requirements, if applicable, including those in relevant sectoral schemes, provided that these are explicitly confirmed below.

The management system requirements of DIN EN ISO/IEC 17025 are written in the language relevant to the operations of calibration laboratories and they conform to the general with the principles of DIN EN ISO 9001.

Calibration in the fields: Mechanical quantities — Torque

This certificate annex is only valid together with the written accreditation certificate and reflects the status as indicated by fi date of issue. The current status of any given scope of accreditation can be found in the directory of accredited bodies maintained by Deutsche Aktrediterungstaffel (annies in Afters//erwork addits de.

Abbreviations used: see last page Page 1 of 2
This document is a translation. The definitive version is the original German annex to the accreditation certificate.

Annex to the Accreditation Certificate D-K-18255-01-00



December 1 shows to a

Calibration and Measurement Capabilities (CMC)						
Measurement quantity / Calibration item	Range			Measurement conditions / procedure	Expanded uncertainty of measurement	Remarks
Torque Torque measurement devices	0.01 N·m	to	< 0.1 N·m	DIN 51309: 2022 case I	4 - 10-5	
	0.1 N·m	to	500 N·m	DIN 51309:-2022	1 - 10-8	

Abbreviations used:

CMC Calibration and measurement capabilities

DIN Deutsches Institut für Normung e.V. – Ger
EN Furonäische Norm – Furonean Standard

IEC International Electrotechnical Commission

Valid from: 27.03.2024

Date of issue: 27.03.2024

This document is a translation. The definitive version is the original German armes to the accreditation certificate.



DEPRAG SCHULZ GMBH u. CO. KG

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